

What versions of Watchkeeper are available?

Watchkeeper is designed into two formats:

1. **Watchkeeper 3 (Single User).** For use on stand-alone computers. Ideal for vessels with small crews where access can be shared on one PC or where work hour management is performed by a single individual. Guideline: <10 crew
2. **Watchkeeper 3 (Network Version).** For multi-user operation on board ship, this version can be installed on several computers that link together. Guideline: >10 crew
3. **Watchkeeper Online.** Add-on service for WK3 Network Version. Fleet-wide reporting and monitoring for shore-based personnel

All versions perform full compliance testing and support all current regulation regimes. Feature differences are:

Watchkeeper 3 Single User vs Network Version Feature comparison	Watchkeeper 3 Single User	Watchkeeper 3 Network Version
Complies with all current regulations including ILO 180 and STCW 2010	✓	✓
Allows input of individual work hour records and detailed compliance testing.	✓	✓
Permits individual record forms to be exported or printed off, pre-completed with calculated totals.	✓	✓
Compliance verification through a forward planning facility.	✓	✓
Ability to create default work hour schedules, an international legislative requirement.	✓	✓
Enhanced overtime feature enabling companies to easily analyse detailed overtime costs.	✓	✓
Range of data export functions.	✓	✓
Up to date and ongoing software assurance including changes to rest hour legislation	✓	✓
Multi terminal or multi-PC capability.	✗	✓
Ability to LOCK records to prove authenticity and regular monitoring to Port State Control.	✗	✓
Ability to create and view advanced individual schedules, for planning purposes.	✗	✓
Permission levels can be enabled to allow securing of timesheet data.	✗	✓
Automatic Watchkeeper data backup.	✗	✓
Compatible with Windows server versions, including Terminal Services.	✗	✓
Compatibility with soon-to-be-released fleet-wide reporting system "Watchkeeper Online"	✗	✓

What are the technical system requirements for Watchkeeper?

Watchkeeper 3 (Single User):

1.5Gb disk space, 1Gb RAM. Windows XP (SP3), Windows Vista, Windows 7, Core 2 Duo or later processor

Recommended: Windows XP (with Service Pack 3) or Windows 7, Core 2 Duo or later processor

Watchkeeper 3 (Network Version):

Watchkeeper 3 (Server): 1.5Gb disk space, 1Gb RAM. Windows 2003 Server R1 + R2, Windows Server 2008 R1 + R2, Windows Terminal Services 2003 or 2008, Windows XP (with Service Pack 3), Windows 7

Watchkeeper 3 (Client): 1Gb disk space, 1Gb RAM. Windows XP (with Service Pack 3), Windows Vista, Windows 7, Windows Terminal Services 2003 or 2008, Core 2 Duo or later processor

Watchkeeper Online:

Access to an internet browser e.g. Firefox, Internet Explorer or Chrome

What does it cost?

For more information on pricing for WK3 Single User, WK3 Network Version and Watchkeeper Online, please contact us on sales@isfwatchkeeper.com

Can I trial Watchkeeper?

All product versions come with a free 30 day trial, starting from the date of installation. All trials are fully functional so there is no restriction on features that are accessible.

After the 30 day period, it is necessary to purchase a 'License Key' to continue to use the software

Trial access to Watchkeeper Online is also possible, please contact us on sales@isfwatchkeeper.com for further information

How does Watchkeeper software activation work?

Each time you install Watchkeeper a unique "Serial Number" is generated and this serial number is shown when you first load the program. To use the program beyond the free 30 day period, you must purchase a "License Key" from us. Please contact us on sales@isfwatchkeeper.com to purchase License Keys.

License Keys are emailed to the vessel and can be copied/pasted into Watchkeeper for activation

Once you activate the program, it remains active for the duration of the subscription. To continue using the software after the subscription period, it is necessary to purchase an additional License Key.

Can I install several times from one CD?

Yes there is no limit to the number of installs. Software activation via License Key determines the subscription complement

Is support offered?

Watchkeeper is fully supported via our responsive email support service throughout the term of subscription. Support includes assistance with any installation or deployment concerns as well as day to day usage of the software.

We also post common answers to support questions on our dedicated Watchkeeper support site: <http://support.isfwatchkeeper.com> or email us on support@isfwatchkeeper.com

Where can I download Watchkeeper?

It is possible to install Watchkeeper directly over the internet. This can generate up to 200mb of downloaded files. For installation where internet access is not available, please contact us on orders@isfwatchkeeper.com to request a free installation CD

To install the software directly to you PC, please visit www.isfwatchkeeper.com

How do I order?

All orders are processed by the International Shipping Federation (ISF). Please send a purchase order by email or fax to:

The International Shipping Federation
38 St Mary Axe
London EC3A 8BH
Email: orders@isfwatchkeeper.com
Fax: +44 (0)20 7090 1484

To speak to us on the phone please call us on:

Sales:	sales@isfwatchkeeper.com
(IT Energy)	+44 (0)843 402 0000
Orders:	orders@isfwatchkeeper.com
(ISF)	+44 (0)20 7090 1460

For further information please visit our website at <http://www.isfwatchkeeper.com>